

## Week 4: Finding your initial customers

Craig Zingerline



### Today's agenda

- Screener Surveys Part 2
- Updated metrics from my experiments
- Learning more about competitors
- Intro to cold outreach



# Screener Surveys, Part 2



## Iterations



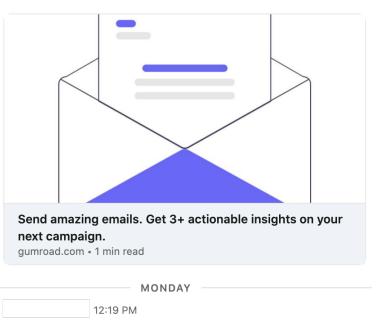
## Current state of Email Marketing Specialist

| Success criteria                      | Persona problem fit                               | Current solution                                   | Conversion points  |
|---------------------------------------|---|--|--|
| Status: Validated                     | Status: Validated                                 | Status: Confirmed                                  | Status: <b>Pending</b>                                   |
| Email open, CTR, sales, other metrics | Persona has the challenge of owning these metrics | Lots of in house A/B testing, return path, Litmus. | I'm now working to position my product to this audience. |

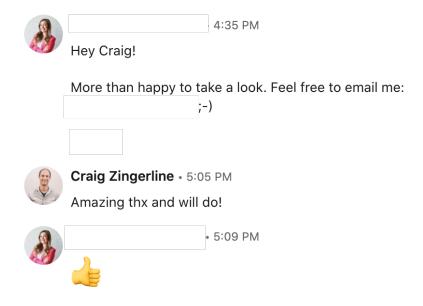


### **Email Marketing Specialist**

Amazing - thank you so much! Would you be willing to give me your gut check on my product? It lives here in an MVP state if so: https://gumroad.com/l/sendscore - critical feedback on how to make this compelling for your type of role would be golden! Or just candid input. Thank you in advance...Craig



Hi there. I took a look, and one thing that I don't know from this is will you only review one email, or review multiple emails until the improvement happens? The other part that if I were a buyer, is do you know my industry? I know you say that you have worked across all sorts of industries, but I would want to work with someone that has direct experience in my market.





### Landing page iteration



### Increase email campaign opens and CTR's with 3+ custom actionable insights



Craig Zingerline

The difference between companies that send "meh" emails versus those that send amazing emails is huge. Quite often, the growth of the company itself stems from how well they do email.

Unfortunately, most emails written are not great. It's time we change that.

I've sent millions of emails to consumers across all sorts of industries, and commonly see 40%+ open rates consistently. Now I'd like to bring my strategy to you.

Sign up for my email review, and I'll send you at least 3 actionable insights on anything from your subject line, messaging, design, deliverability, and more. I'll also rate your email from 1-10 (10 being awesome) and help you increase your rating with each iteration.

#### Buy this

| I'll send you 3 actionable insights |            |
|-------------------------------------|------------|
| Ideas                               | At least 3 |
| Email rating                        | 1-10       |
| Nothing to lose?                    | Check!     |



## Immediate next steps

- 1. Improve landing page clarity
- 2. Add in my "wow factor" experience and/or social proof
- 3. Consider multiple landing pages based on industry



#### Landing page iteration



#### Crush your email marketing goals



By ( Craig Zingerline

#### I believe your next email campaign has potential to produce even better results.

I'm Craig Zingerline - 6-time founder and award winning marketer. I've run hundreds of email campaigns for brands and startups including Red Tricycle, The Hair Shop, Upside Travel, Growth University, & many more - and regularly see 40-50% open rates and 5-10% click through rates, with strong down-stream revenue impacts.

With my deep experience in media, B2B, B2C and marketplace businesses I can help you improve upon your existing email strategy. Let's work together!

#### How it works:

- 1. Purchase a review from me (my beta pricing is \$49 flat fee per email)
- 2. Send me a draft of your email
- 3. I'll send you at least 3 ways to improve the email so that you get incredible metrics

If you don't see a lift in any of your metrics compared to your last send, I'll send you a full money back guarantee.

#### Buy this

| Crush your email marketing goals |                     |
|----------------------------------|---------------------|
| Ideas                            | At least 3          |
| Increase                         | Opens, CTR, revenue |
| Money back guarantee?            | Check!              |



## Current state of VP Marketing

| Success criteria                 | Persona problem fit  | Current solution                              | Conversion points             |
|----------------------------------|--|---|-------------------------------|
| Status: Validated                | Status: Partially<br>Validated                                     | Status: <b>Unknown</b>                        | Status: <b>Pending</b>        |
| Skipped due to domain knowledge. | Persona has the challenge of owning these metrics for the company. | Likely we need to do customer discovery here. | Awaiting feedback on product. |



# Competitor analysis



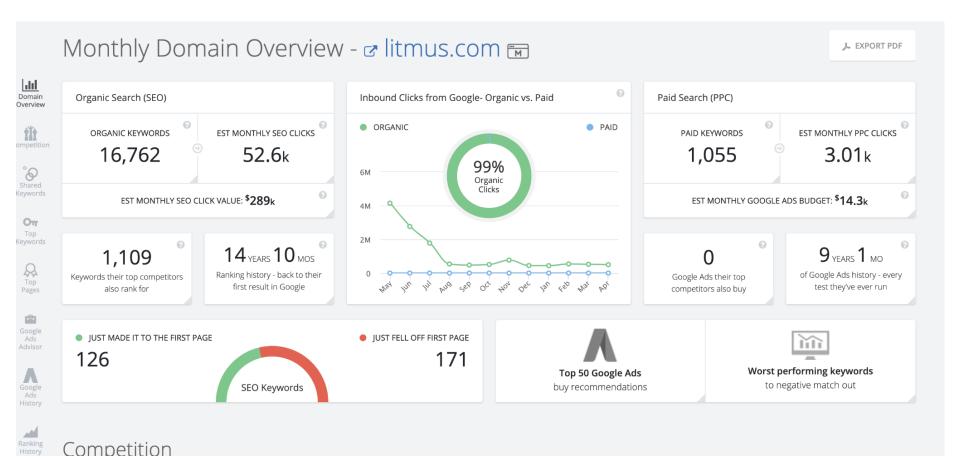
#### Additional research

Folks in the email marketing space are using a few tools, with Litmus being one that kept coming up.

How are they finding customers?



#### Litmus SEO / PPC



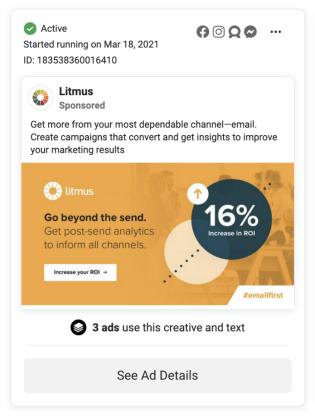


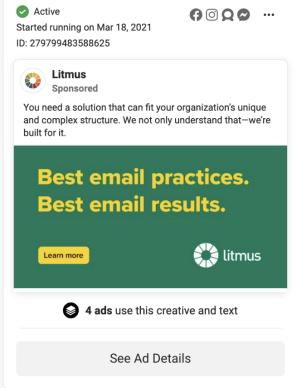
### Litmus Paid Search Terms & Cost

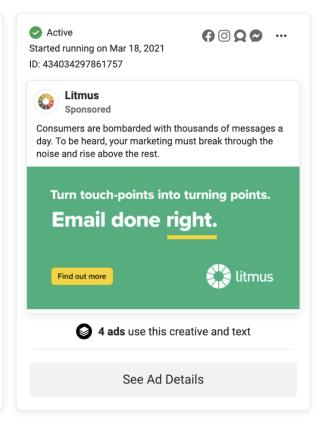
| Paid Keywords  | Cost Per Click         | Monthly Cost |  |
|----------------|------------------------|--------------|--|
| litmus test    | <sup>\$</sup> 0.36     | \$4.20 ADD   |  |
| email template | <sup>\$</sup> 11.97    | \$60.2k ADD  |  |
| email tester   | <sup>\$</sup> 3.01     | \$174 ADD    |  |
| litmus         | \$0.34                 | \$262 ADD    |  |
| check email    | \$1.08                 | \$675 ADD    |  |
|                | VIEW ALL PAID KEYWORDS | >            |  |



#### Litmus Paid Social









### Takeaways

- We know Litmus is bidding on keywords
- They are also focusing on SEO
- Both of these tell us that there is intentionality
- They also advertise on Facebook, so their audience is there as well

We'll cover advertising with a small budget in week 6.



## Cold outreach



### Is it legal?

In short, yes. But you HAVE to play by the rules.

Do your research, and do not SPAM!

https://www.propellercrm.com/blog/ cold-emailing-legal

https://woodpecker.co/blog/gdpr-faq/

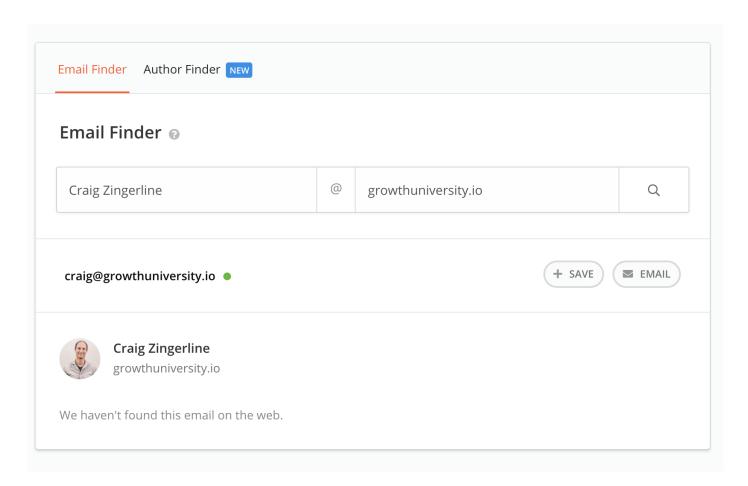


## Getting started

- Determine your personas for outreach
- 2. Find your potential leads & contact info
- 3. Get started

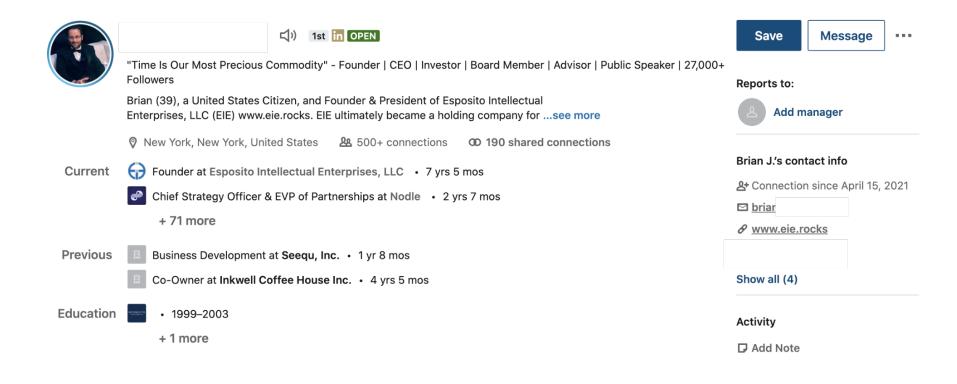


#### Hunter





#### Sales Navigator





# Thanks!

